Support Services

Proactive Services

- Network monitoring and optimization
- Vulnerability management and patching
- User permissions management
- EDR and anti-spam
- Data backups

Help Desk

- Remote and onsite support
- Available 24/7/365
- Co-managed and fully-managed support options
- Support for PCs, servers, cloud, and more

Cybersecurity Solutions

- Real-time monitoring comprised of MDR and Threat Intelligence Team
- Orchestrated incident response
- Guided security recommendations
- Visibility through security dashboard
- Leverages your current technology

What Makes Us Different

Onboarding

- Dedicated vCIO and Onboarding Team closely collaborate to understand your needs and goals
- Documentation, inventory, and assessment
- Orientation with key personnel
- 60-day findings report

Professional Services

- ITS Project Team comprised of dedicated project managers and engineers
- Detailed preliminary planning and easy-to-follow documentation
- New deployments, migrations, and upgrades
- Quote, scope, schedule, and execute projects

Strategic Services

- Virtual Chief Information Officer (vCIO) is your trusted advisor and advocate
- Budgets, roadmaps, and holistic guidance throughout entire technology journey
- Compliance
- Procurement

ITS Discovery Process

Introductory Conversations

Technical Evaluation

Meet ITS Leadership

Review Recommendations

Plan Agreement + Onboarding

Why Our Clients Trust Us

Succeeding Together

Our partnerships are founded on trust and collaboration, fostering success through shared objectives and open communication. With an engagement model that evolves alongside your needs, we're focused on elevating your success every day.

Tailored Support

We redefine support to be uniquely yours. Our Support Team Pods are versed in your technology, industry, and business. With a dedicated IT Solutions expert at your side and added visibility through the Client Portal, you'll experience prompt, personalized support.

Prioritizing Your Security

Safeguard your organization with confidence knowing you're prepared for current challenges and future uncertainties. Our approach to cybersecurity is tailored to your risk profile and compliance needs, ensuring the protection of your network and critical assets.

Strategic Guidance

Our dedicated vCIOs proactively advise on IT operations and security, seamlessly aligning with your business goals. By integrating efficiency, cost optimization, and your vision, the vCIO empowers you to maximize your technology investment, driving substantial growth.

Client Success is Our Success

We're excited to partner with you.