



## ALA Resources on Communication

### LEGAL MANAGEMENT ARTICLES

Download articles from the *Legal Management* archives online. <http://www.alanet.org/publications/legalmgmt.aspx>

- "Building Better Relationships," "Conversations@ Work" and "Getting Connected," all from the December 2008 / January 2009 issue

### ALA BOOKSTORE

The following titles are available in the ALA Bookstore online.

[www.alanet.org/bookstore](http://www.alanet.org/bookstore)

- *Better Business Writing, Fourth Edition*
- *Legal Writing in Plain English*
- *Instant Persuasion: How to Change Your Words to Change Your Life*

### ALA MANAGEMENT ENCYCLOPEDIA<sup>SM</sup> (ALAME) ARTICLES

The following articles are available for purchase through the ALAME online. [www.alaencyclopedia.org](http://www.alaencyclopedia.org)

- "Delivering Feedback with a Positive Impact"
- "Selling Your Ideas to Your Partners: The Administrator as Internal Consultant"
- "A Strategic Approach to Crisis Management and Media Relations"

### WEBINARS

You can purchase recorded webinars online.

[www.alanet.org/education/teleseminars/ala-archives.aspx](http://www.alanet.org/education/teleseminars/ala-archives.aspx)

- "The Social Networking Revolution"

### LEGAL MANAGEMENT RESOURCE CENTER (LMRC)

A collection of law firm management articles. Visit the site and type "communication" into the search engine.

<http://thesource.alanet.org>

- "New Dimensions in Internal Communications: Information Management and the Internal Communications Process."
- "Communication in the Clinch: Actions Speak Louder than Words (But You Still Need Words)"

### DISCUSSIONS

Visit the discussion forums online and chat with ALA members. <http://www.alanet.org/members/humanboard/humanboard.cgi?read=17243>

- "Internal Communication" ♦