

How to React When Law Enforcement Arrives



Remain calm, and follow officers' instructions.



Put down any items in your hands (i.e., bags, jackets).



Immediately raise hands and spread fingers.



Keep hands visible at all times.



Avoid making quick movements toward officers such as holding onto them for safety.



Avoid pointing, screaming and/or yelling.



Do not stop to ask officers for help or direction when evacuating — just proceed in the direction from which officers are entering the premises.

Once you have reached a safe location or an assembly point, you will likely be held in that area by law enforcement until the situation is under control and all witnesses have been identified and questioned. Do not leave until law enforcement authorities have instructed you to do so.

